

GRI index

An index to the 2008 annual report based on the Global Reporting Initiative (GRI) sustainability reporting guideline criteria is provided in the table.

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Strategy and analysis			
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Management approach and performance indicators			
<i>Economic performance indicators (EC)</i>			
EC1 – EC9	Economic performance, market presence and indirect economic impacts	Group five-year review Market and industry overview Financial review Productivity and price recovery Directors' report Consolidated financial statements Notes to financial statement – employee benefit expenditure	4 24 32 42 103 106 123, 185
<i>Environmental performance indicators (EN)</i>			
EN1 – EN30	Materials, energy, water, biodiversity, emissions, effluents and wastes, product and services, compliance, transport and overall	Demand-side management Primary energy: coal; water; liquid fuels; nuclear Climate change Environmental performance Air quality Compliance with legislation Biodiversity Waste Environmental expenditure Tables Environmental implications of using or saving one kilowatt-hour of electricity	50 58 – 61 70 75 76 79 79 80 81 216 219
<i>Social performance indicators: Labour practices and decent work (LA)</i>			
LA1 – LA14	Employment, labour/management relations, occupational health and safety, training and education, diversity and equal opportunities	Contribution to society Our people Training interventions Employment equity and diversity Safety performance	43 86 87 88 90
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HR1 – HR9	Investment and procurement practices, non-discrimination, freedom of association and collective bargaining, child labour, forced and compulsory labour, security practices, indigenous rights	Market and industrial overview Capital and funding strategies Competitive supplier development programme Investment portfolio (Equator Principles) Environmental impact assessments Our people – highlights	24 39 40 62, 63 65 89
<i>Social performance indicators: Society (SO)</i>			
SO1 – SO8	Community, corruption, public policy anti-competitive behaviour, compliance	Contribution to society Corporate social investment Directors' report Ethical business conduct	43 45 103 212
<i>Social performance indicators: Product responsibility (PR)</i>			
PR1 – PR9	Customer health and safety, product and service labelling, marketing communication, customer privacy and compliance	Tariff restructuring Securing continuity of supply Customer service index Safety performance Contractor and construction management Public safety Ethical business conduct	35, 38 46 83 90 92 93 212